



Be There with Careology's Family Room Online Care Portal



CAREOLOGY
Home Healthcare

Careology Gives You the Option to Monitor Your Loved One's Care Online

We understand how stressful it can be to have a loved one that needs help living independently. At Careology Home Healthcare, we want to alleviate some of those stresses by giving you real-time transparency to the care process by helping to ease some of the logistical burdens with our online Family Room portal.

With the Family Room (available to you at no extra cost), you will be able to access records of care online from any device with internet access.

How does this work?

Once you receive an emailed invitation giving you access to our online Family Room portal, you will be able to do the following:

- Keep live track of caregiver status updates
- Make Schedule Request(s)
- View your invoices online

With the Family Room, not only will you be able to keep track of the financial aspects of caring for your loved one, but you will also be able to track the care provided for your loved one whenever and wherever you have internet access.

Additionally, whether or not you wish to access our online Family Room portal, you can choose to have invoices sent to you by email. Invoices will be sent in PDF form and can easily be saved to your computer for record keeping purposes.

As mentioned above, these services come at no extra cost to you. They are a part of our mission to provide the best possible care for your loved one and to empower you with the ability to care for them as well.

Questions about CareSmartz? Contact us below!

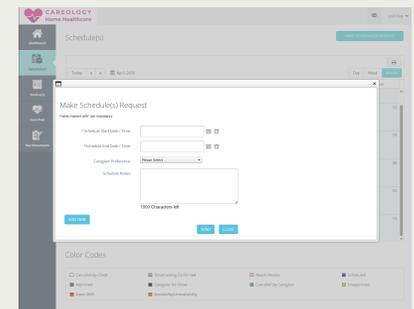
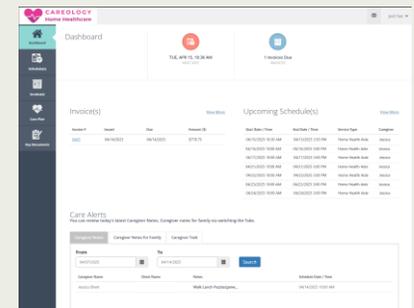
Sincerely,

Careology Office Team
info@careologyhomecare.com

<https://careologycp.caresmartz360.com>

****MAKE SURE TO CLICK THE LINK WHEN YOU RECEIVE YOUR INITIAL EMAIL OR PASSWORD RESET AND ENTER TEMPORARY PASSWORD!****

Our Online Family Room



“ . . . track the care provided for your loved one whenever and wherever you have internet access.”



The Main Dashboard

On this page, clients can have a sneak peek into their upcoming schedules, pending invoices and links to their schedule calendars, care plans, and pending invoices sections.

✉ Josh Test ▾

Dashboard

Schedule(s)

Invoice(s)

Care Plan

Key Documents

TUE, APR 15, 10:30 AM
NEXT VISIT

1 Invoices Due
INVOICES

Invoice(s) [View More](#)

Invoice #	Issued	Due	Amount (\$)
INVS	04/14/2025	04/14/2025	\$778.75

Upcoming Schedule(s) [View More](#)

Start Date / Time	End Date / Time	Service Type	Caregiver
04/15/2025 10:30 AM	04/15/2025 3:30 PM	Home Health Aide	Jessica
04/16/2025 10:00 AM	04/16/2025 3:00 PM	Home Health Aide	Jessica
04/17/2025 10:00 AM	04/17/2025 3:00 PM	Home Health Aide	Jessica
04/21/2025 10:00 AM	04/21/2025 3:00 PM	Home Health Aide	Jessica
04/22/2025 10:00 AM	04/22/2025 3:00 PM	Home Health Aide	Jessica
04/23/2025 10:00 AM	04/23/2025 3:00 PM	Home Health Aide	Jessica
04/24/2025 10:00 AM	04/24/2025 3:00 PM	Home Health Aide	Jessica

Care Alerts

You can review today's latest Caregiver Notes, Caregiver notes for family via switching the Tabs.

Caregiver Notes
Caregiver Notes for Family
Caregiver Task

From

To

Caregiver Name	Client Name	Notes	Schedule Date / Time
Jessica Elhart	[REDACTED]	Walk Lunch Puzzle/game...	04/14/2025 10:00 AM

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The Schedule Page Tab

On this page, clients can view their calendars.

Clients have the option to view their calendars in different views like Month, Week, or Day. There is also a feature to export the calendar view to a PDF format.



 Josh Test ▼

Dashboard

Schedule(s)

Invoice(s)

Care Plan

Key Documents

Schedule(s)

MAKE SCHEDULE(S) REQUEST

Today ◀ ▶ 📅 April, 2025

Day Week Month

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
30	31	01	02	03	04	05
06	07	08	09	10	11	12
	10:00AM-5:00PM - Peter (Jessica) [b] Home Health Aide	10:00AM-3:00PM - Peter (Jessica) [b] Home Health Aide	10:00AM-3:00PM - Peter (Jessica) [b] Home Health Aide	10:00AM-3:15PM - Peter (Jessica) [b] Home Health Aide		
13	14	15	16	17	18	19
	10:00AM-3:00PM - Peter (Jessica) Home Health Aide	10:30AM-3:30PM - Peter (Jessica) Home Health Aide	10:00AM-3:00PM - Peter (Jessica) Home Health Aide	10:00AM-3:00PM - Peter (Jessica) Home Health Aide		
20	21	22	23	24	25	26
	10:00AM-3:00PM - Peter (Jessica) Home Health Aide					
27	28	29	30	01	02	03
04	05	06	07	08	09	10

Color Codes

<input type="checkbox"/> Canceled By Client	<input type="checkbox"/> Timetracking Confirmed	<input type="checkbox"/> Needs Review	<input type="checkbox"/> Scheduled
<input type="checkbox"/> Approved	<input type="checkbox"/> Caregiver No Show	<input type="checkbox"/> Canceled By Caregiver	<input type="checkbox"/> Unapproved
<input type="checkbox"/> Open Shift	<input type="checkbox"/> Availability/Unavailability		



The Schedule Page “MAKE SCHEDULE(S) REQUEST”

The client can submit a schedule request directly to the agency by clicking on the “Make Schedule Request” button. When a Client or its emergency contact clicks this button, the system will display a dialog box, where the Client can enter the details about the care needed and when.

Please Note: After submitting the schedule request, CareSmartz360 will not auto-create any schedule in the Client profile. CareSmartz360 will only send an email to the assigned Careology User.

The screenshot shows the Careology Home Healthcare interface. The top navigation bar includes the Careology logo and the user name 'Josh Test'. The main content area is titled 'Schedule(s)' and features a 'MAKE SCHEDULE(S) REQUEST' button. A sidebar on the left contains navigation icons for Dashboard, Schedule(s), Invoice(s), Care Plan, and Key Documents. A calendar view for April 2025 is visible on the right. A modal dialog box titled 'Make Schedule(s) Request' is open, containing the following fields:

- * Schedule Start Date / Time: [Text input with calendar and clock icons]
- * Schedule End Date / Time: [Text input with calendar and clock icons]
- Caregiver Preference: [Dropdown menu with 'Please Select' option]
- Schedule Notes: [Text area with '1000 Characters left' indicator]

Buttons at the bottom of the dialog include 'ADD TASK', 'SEND', and 'CLOSE'. Below the dialog, a 'Color Codes' legend is displayed:

<input type="checkbox"/> Canceled By Client	<input type="checkbox"/> Timetracking Confirmed	<input type="checkbox"/> Needs Review	<input type="checkbox"/> Scheduled
<input type="checkbox"/> Approved	<input type="checkbox"/> Caregiver No Show	<input type="checkbox"/> Canceled By Caregiver	<input type="checkbox"/> Unapproved
<input type="checkbox"/> Open Shift	<input type="checkbox"/> Availability/Unavailability		



The Invoice(s) Page

On this page, the client can view his/her paid/outstanding invoices.

Clients can click on the Invoice # hyperlink to view/save the Invoice in PDF format.

A Payer user can log in to the system and go to the Invoice(s) section to view outstanding invoices created in their name. When the payer logs in, the payer can view the top five recently created invoices on the Dashboard.

The screenshot shows the 'Invoice(s)' page in the CareSmartz360 client portal. The page displays a table of invoices with the following columns: Invoice #, Date, Payer, Amount (\$), Balance (\$), and Status. The table contains 16 items across 2 pages. The status of each invoice is indicated by a color-coded label: 'Not Paid' (red), 'Partially Paid' (orange), and 'Fully Paid' (green).

Invoice #	Date	Payer	Amount (\$)	Balance (\$)	Status
INV1955	04/24/2018	Collar, Zonna	\$18.75	\$18.75	Not Paid
INV1956	04/24/2018	Hodges, Gayle	\$25.00	\$25.00	Not Paid
INV1969	04/24/2018	Husain, John	\$0.00	\$0.00	Not Paid
INV1973	04/24/2018	Collar, Zonna	\$19.69	\$19.69	Not Paid
INV1974	04/24/2018	Hodges, Gayle	\$26.25	\$26.25	Not Paid
INV1975	04/24/2018	Husain, John	\$0.00	\$0.00	Not Paid
INV1711	12/25/2017	Collar, Zonna	\$0.00	\$10.00	Partially Paid
INV1712	12/25/2017	Husain, John	\$37.50	\$0.00	Fully Paid
INV1699	12/20/2017	Husain, John	\$845.00	\$690.00	Partially Paid
INV1698	12/20/2017	Collar, Zonna	\$0.00	\$0.00	Not Paid

Page size: 10 | 16 items in 2 pages

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